

AIMES offer a managed backup service on enterprise-class hardware deployed within our fully owned and operated secure UK data centre. Our facility is aligned to tier 3 standards, with multiple and diverse route network connections. Our data centre is also ISO27001 and NHS IG Toolkit compliant.

BaaS utilises marketing leading technologies and is an optional and standalone service to our IaaS or bespoke cloud services. At a fundamental level, backups of Virtual Machines (VM) are taken and restored within the same data centre as standard, however, offsite options are available upon request.



As a VM is made up of files on a file system, you can backup the full machine and its configuration easily, rather than at an individual file level within the server.

VM backup at a full file level is achieved by putting the machine into snapshot. By doing this, any activity that is writing to the virtual machine is written to the snapshot file as opposed to the base OS disk. This means the base OS disk is unlocked, and can be backed up.

As you are backing up the full file as opposed to the snapshot, there is no impact to the users, which means that backup can be done at any time, so your backup windows are effectively increased to 24/7.

## Applicable Environments

The AIMES Backup as a Service can be used in conjunction with any combination of the following environments:

AIMES A-Cloud

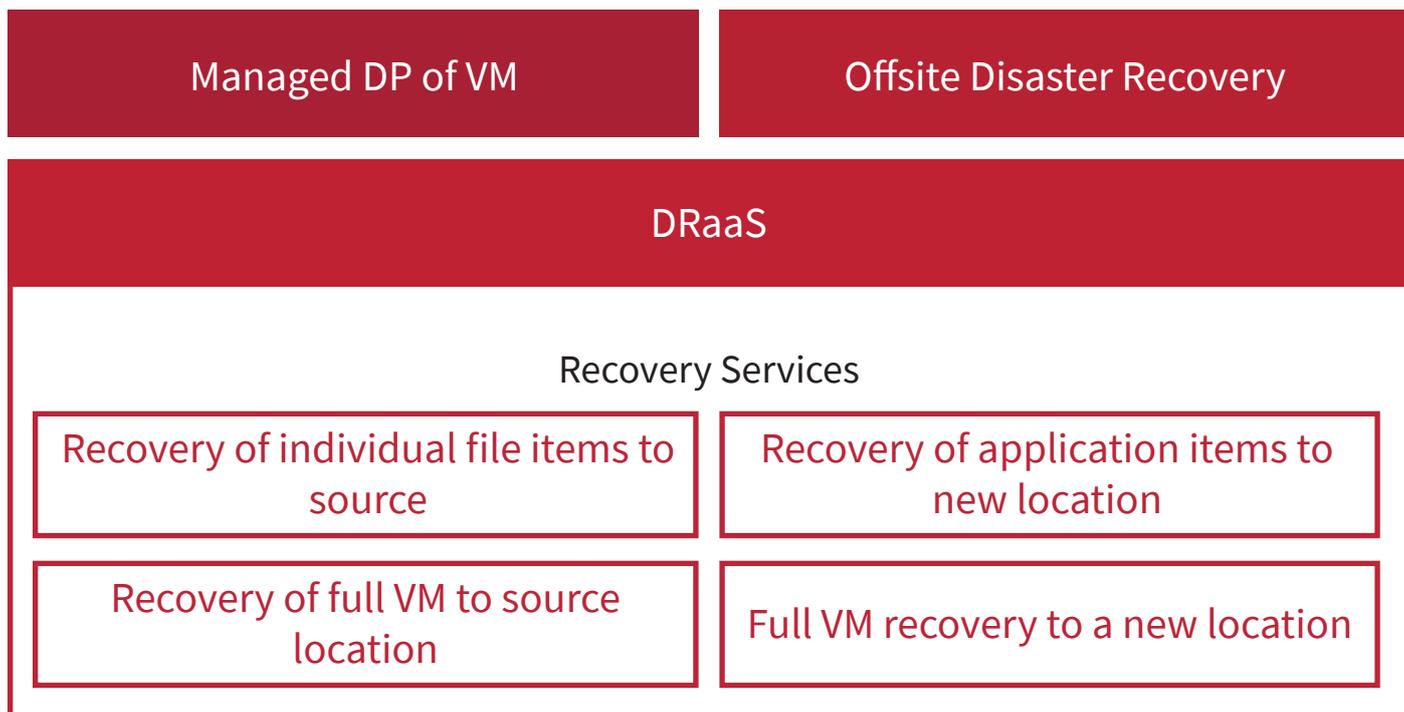
AIMES Health Cloud

Any hosted or private cloud

On Premise

Office 365

## Available Services



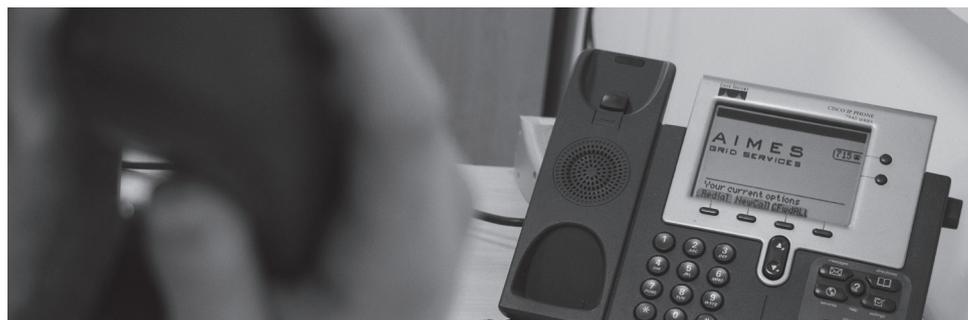
## Available Plans

The AIMES' BaaS is available in the following plans:

<b>Standard</b>	1 backup per day 7 day retention	<b>99.0%</b> SLA
<b>Standard +</b>	1 backup per day 14 day retention	<b>99.0%</b> SLA
<b>Premium</b>	1 full backup per day 7 day retention	<b>99.0%</b> SLA

Backups can be commissioned with or without encryption. Customised services can be negotiated on request. Recovery point objective and recovery time objectives can be supplied on request.

Want to know more about our product & service offerings? Get in touch:



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